



FEELWELL ALL-INCLUSIVE CONCEPT

Get away from your daily responsibilities and immerse yourself in ultimate luxury and comfort with our FeelWell All-Inclusive concept. Leave your details and we ensure your stay will be smooth and entertaining. Enjoy exquisite dining options, signature cocktails, and unlimited resort amenities.

ELA
FEELWELL
ALL-INCLUSIVE

ELA SERVICES FROM THE HEART

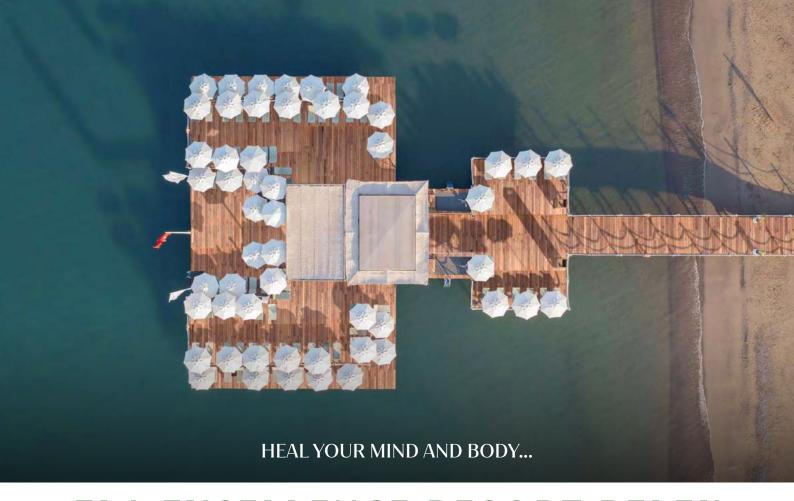
ELA STAYS ELA GOURMET EXPERIENCE ELAZEN
HOLISTIC HEALTH
& WELLNESS
CENTER

ELA
ENTERTAINMENT
& ACTIVITY
EXPERIENCE

ELA CULTURE AND NATURE ELA EVERLAND KIDS WORLD

THE LIBERATING ATMOSPHERE OF ELA

IN PURSUIT OF EXCELLENCE



ELA EXCELLENCE RESORT BELEK

GENERAL INFORMATION

Open Date : May 26, 2007

Renovation : 2022 / The property has been

completely renovated.

Category : 5 Star Luxury Hotel
Concept : FeelWell All-Inclusive
Stay : 583 Rooms - 1200 Beds
Company : ELA HOSPITALITY A.Ş.

Season : 12 Months / All Year open

Total Area : 110.000 m²

Languages : Turkish, English, German, Russian



CONTACT US

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Website : www.elahotels.com

DISTANCES AND TRANSPORTATION

Airport : 35 km Antalya City Center : 45 km

Nearest Center : 2 km - Belek

Transportation : Ela VIP Transfer, Bus, Taxi



WELCOME

Welcoming

Guests are welcomed in the lobby by the Ela Assistant team. A valet service is available.

Warm welcome drinks are offered during check-in.

Our guests arriving by car are offered water and wet wipes to put in their vehicles when they leave the hotel.

There are 4 charging stations for electric vehicles in the parking lot area within the fee facility.

Check-in procedures for our guests are carried out by the Ela Assistant team. Ela Assistant employees accompany our guests to their rooms and provide all information about the facilities and room usage. For the convenience and comfort of our guests during early check-in and late check-out, the Comfort Zone with showers, changing rooms and rest areas and the 24/7 Ela Anatolian restaurant in the lobby are available for service.

Ela Assistant employees request the mobile phone numbers of our guests according to their communication preferences so they can assist them at any time they may need to during their stay. They create groups for instant messaging using KVKK rules.

Room Check-in Procedures

Check-in time is 14.00 at the earliest. In case of early arrival, guests are accommodated in the lobby until the room is ready. If there is a room available and ready, guests are assisted with early room allocation following the guest satisfaction desire.

Check-Out / Room Exit Procedures

Check-out / room check-out time is noon at the latest to serve the next guests. In case of a late check-out / room check-out request, requests will be available and evaluated within a fee

Valid Credit Cards

Mastercard, Amex, Visa, Eurocard

Currency

Turkish Lira - ₺, Euro - €, US Dollar - \$, Pound Sterling - £ are accepted currencies for cash payments.

Languages Spoken

Turkish, English, German, Russian

Wireless Internet Access

Free wireless internet is available in all rooms and on the hotel grounds.

Visitor Rules

During hospitality visits, tea, coffee, and water are provided to external visitors. All visitors should offer a valid passport or ID card at the entrance. For security reasons, visitors are not permitted to enter quest rooms. Hotel quests are fully responsible for their visitors at all times. Visits exceeding 30 minutes will incur a charge for daily hotel usage. Any consumption beyond the specified refreshments will be charged to the host guest as additional expenses. For groups of more than two visitors, prior information and approval from the relevant manager are required. Visitors arriving at the security checkpoint without prior notification from the host guest will not be admitted without the necessary information and approval. In such cases, the hotel management assumes no responsibility for related complaints.

Pet Rules

Pets are not allowed in the rooms or public areas of the hotel.

Age Limit for Stay

For individual hotel reservations and check-in, the guest should be over 18 and present a valid ID.







ELA ASSISTANT TEAM

Guests staying in all room types of Ela Excellence Resort Belek benefit from Ela Assistant services within their approval. Ela assistant is a privileged personal assistant service. The team, consisting of qualified employees with language skills appropriate to the nationality of our guests, takes care of all requests and needs of the guests starting from the check-in process until they leave the facility, within the framework of a one-to-one service approach.

The opening hours are from 08.00 to 24.00 daily. Exceptions can be made for special requirements.

Communication with guests is provided by smart technological communication devices (tablet, phone). CRM Line 1000 is activated 24 hours a day in case of possible requests of guests during 24.00-08.00 hours. The basis of elementary and uninterrupted personalized service continues.





OUR SERVICES

Welcome Services

- Sparkling wine Homemade fresh lemonade Various snacks Valet service Bellboy service

	Ela Assistant service (08.00- 24.00)	Butler service (for Villa guests)	Free Concierge Service	La Sofa, La Sante, and La Salsa A la carte restaurants (Reservation required.)	Comfort Zone; 24/7 early check-in and late check-out relaxation comfort zone
SERVICES INCLUDED	Internet access	Baby stroller (based on signed form)	FeelWell all-inclusive food and beverage concept	Buffet breakfast, lunch and dinner	24/7 Ela Anatolian Restaurant & Bar
IN THE CONCEPT	Cinema	Patisserie	Special celebration service for birthdays and anniversaries	Daily minibar replenishment	Indoor/Garden Fitness
	Detox drinks, freshly squeezed juices, and herbal teas at Elazen Bar	Local and foreign alcoholic/non-alcoholic beverages offered within the concept	Capsule coffee machine and hot beverages set up in the rooms	Umbrellas, sun loungers, beach towels in sunbathing areas	Turkish Bath, Sauna, and Steam Room

	VIP transfer services	Special organizations and menu requests for celebrations and invitations	Use of La Perla, Teppanyaki, Galata Tavern A la carte restaurants	La Sofa Breakfast service	Shopping Stores
EXTRA SERVICES	Electric charging station Car rental service Doc		Doctor – nurse	Early check-in/late check-out services	Beach Suite
	Personal trainer (Fitness- Tennis-Swimming, Padel Tennis)	SPA (Hairdresser, massage, skin care services)	Water sports services (operated by an external company than the hotel)	Room Service	Non-concept imported and local special spirits and cellar wines
	VSOP and XO cognacs Premium Whiskeys	Babysitting	Tennis court	Padel tennis court rental	Laundry and dry cleaning



HONEYMOON SERVICES INCLUDED IN THE SERVICE CONCEPTS

Special honeymoon treats and room decoration on the day of arrival Romantic honeymoon breakfast (offered once on a date selected by the guest)

15% discount at Elazen Spa & Wellness Sparkling Wine in the room on the day of arrival

Free dinner with special decor on a preferred evening at a la carte restaurants (Adults only)

ANNIVERSARY & BIRTHDAY SERVICES

Special celebration service for birthdays and anniversaries

Special wine in the room

A specially decorated dinner on a preferred evening at one of a free of charge A la carte restaurants (adults only).



^{*} It is mandatory to present a marriage certificate at the Check-in. Guests who have passed the marriage date by 6 months cannot benefit from the honeymoon concept.



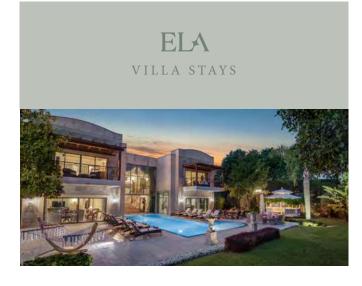
583 Rooms | 1200 Beds















Main Building | 45 m² | 2 Adults + 2 Children or 3 Adults

Superior Rooms offer a privileged experience to its guests with its elegant designs and high comfort standards. Each room has a balcony and offers breathtaking views. Five rooms are specially designed according to accessibility needs. The comfort of all guests has been meticulously considered.

Through these modern facilities that accompany you at every moment, you can help you spend your holiday most practically and make your pleasant moments even more special. With this experience that combines elegance and profession, you can enjoy everlasting moments by enjoying the view from your balcony. In these rooms where every detail is carefully considered, comfort and elegance will accompany you every moment.



Features

- Garden or sea view
- Bathroom and toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Suitcase

Services

- Daily minibar replenishment
- Housekeeping service
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12



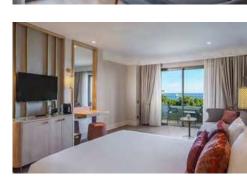
Bed

- 2 double or single beds
- Josephine armchair in rooms with double beds
- Baby cot (available on request)
- Extra bed (available on request)
- Pillow menu

Bathroom

- Shower
- Washbasin
- Shaving/make-up mirror
- Hair dryer
- Bathroom Cosmetics

- LED TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system







Main Building | 53 m² | 2 Adults + 2 Children or 3 Adults

You will be charmed while watching the peaceful view of the sea and sky from your balcony.

Grand Superior Sea View rooms, offering high comfort intertwined with the fascinating green and blue of the Mediterranean Sea, provide a privileged holiday experience to its guests. Each room offers peace and pleasure with its sea-view balconies. An atmosphere where you can enjoy every moment awaits you on your spacious balcony overlooking the natural beauties of the Mediterranean Sea.

The atmosphere surrounding you in these rooms offers a peace that will make everyone charming. You will feel like you are in another world during your vacation.



Features

- Sea view
- Bathroom and toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Suitcase

Services

- Daily minibar replenishment
- Housekeeping service
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12

Bed

- Double bed and 1-person box spring bed
- Baby cot (available on request)
- Pillow menu

Bathroom

- Shower
- Washbasin
- Shaving/make-up mirror
- Hair dryer
- Bathroom Cosmetics

- LED TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system









Main Building | 48 m² | 2 Adults + 1 Child

You will feel the calm of nature at every moment while experiencing your romantic moments in a fascinating atmosphere.

The exquisitely detailed honeymoon Sea View with Jacuzzi rooms offers a romantic and comfortable stay, especially for honeymooners. The bathrooms with Jacuzzi bathtubs provide the perfect place for couples to have characterized moments. Large balconies allow you to spend peaceful moments while watching the beauties of nature.

In these apartments where every detail is considered with elegance, you will have a pleasant time alone with your lover. Through the unique comfort offered inside the apartments, your honeymoon and anniversary vacation will turn into a fairytale experience.



Features

- Bathroom and toilet with jacuzzi
- Sea view
- Mirror and nightstand
- Single seat
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Services

- Daily minibar replenishment
- Housekeeping service
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12

Bed

Double bed

- Baby cot (available on request)
- Pillow menu

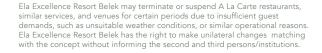
Bathroom

- Bathroom with jacuzzi (blind curtains)
- Washbasin
- Shaving/make-up mirror
- Hair dryer
- Bathroom cosmetics

- LED TV
- Phone
- WIFI internet • Digital vault
- Electronic key
- Smart room air conditioning and lighting system













Lake House | 38 m² | 2 Adults + I Child

Enjoy a luxurious vacation in touch with nature in the Lake House Pool View room, which crowns every shade of green with Ela's elegant and charming touch.

Lake House Pool View rooms are the right place of peace for those who are looking for a holiday experience touched with nature. With its large living area and balcony overlooking the pool, it offers both calmness and natural beauty to its guests. Surrounded by the special spirit of olive trees, these rooms are ideal for pleasant moments with your family through their spacious and relaxing atmosphere. Lake House Pool View rooms create a fully customizable comfort area with the possibility of adding a baby bed and an extra bed. You can adjust the temperature you want with the smart air conditioning system and have a quiet and enjoyable holiday in these areas equipped with modern facilities.



Features

- Pool view
- Bathroom and toilet
- Work desk
- Single seat
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Services

- Daily minibar replenishment
- Housekeeping service
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12



Bed

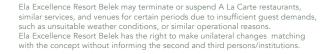
• 2 twin bed

- Baby cot (available on request)
- Pillow menu

Bathroom

- Shower
- Washbasin
- Shaving/make-up mirror
- Hair dryer
- Bathroom cosmetics

- LED TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system





ROOM FEATURES

	SUPERIOR GARDEN/ SEA VIEW	GRAND SUPERIOR SEA VIEW	HONEYMOON SEA VIEW WITH JACUZZI	LAKE HOUSE POOL VIEW
Sea View	*	*	*	
Garden View	*			
Pool View				*
Electronic Key System	*	*	*	*
Bathrobe and Slippers	*	*	*	*
Scales	*	*	*	*
Bathroom Cosmetics	*	*	*	*
Bathrobe for children 3-12 years old	*	*	*	*
Shaving / Makeup Mirror	*	*	*	*
Hair Dryer	*	*	*	*
Shower Cabin	*	*	*	*
Jacuzzi or Jet Shower Panel			*	
Digital Vault	*	*	*	*
Telephone	*	*	*	*
LED TV	*	*	*	*
Capsule Coffee Machine	*	*	*	*
Smart Room Air Conditioning and Lighting System	*	*	*	*
Suitcase	*	*	*	*
Pillow Menu	*	*	*	*
Minibar / Replenishment 1 time per day	*	*	*	*





Main Building | 45 m² | 2 Adults + 2 Children or 3 Adults

These rooms are organized according to the needs of parents and children, you can feel comfort that makes every moment unforgettable.

Family corner room is designed to adapt the comfort of families in mind. Every detail of the rooms offers a comfortable and enjoyable vacation. While these rooms offer an ideal living space for parents and children, they also allow them to spend a pleasant time outside through their large balconies.

Equipped with one double bed and two single beds, the rooms prioritize the comfort of your family. It creates a comfortable sleeping environment for everyone.



Features

- A master bedroom and a living room
- Forest view
- Bathroom and toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Sitting Group

Services

- Daily minibar replenishment
- Housekeeping service
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12



Bed

- 1 double bed, 2 single beds
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with shower
- Double sink
- Shaving/make-up mirror
- Hair dryer
- Bathroom Cosmetics

- LED TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system







Main Building | 60 m² | 4 Adults + 1 Child

Stairs equipped with a child safety lock ensure the comfort of parents. Large spaces allow you to spend a pleasant time with your family.

Family Duplex rooms offer spacious and comfortable living spaces designed for large families. Each room has a balcony, providing families with a pleasant and comfortable stay. In the two-story rooms with no door between the rooms, there is a child safety lock at the top of the stairs. In this way, you can spend time calmly with your family.

On the first floor, two single beds, central air conditioning, a minibar, and all modern amenities offer a comfortable holiday experience with a comfortable sleep for your children. The master bedroom with a double bed on the second floor creates a warm and cozy atmosphere. Both floors are equipped with showers, bathrobes, slippers, and personal care products.



Features

- Forest or sea view
- Separate bathroom and toilet on each floor
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Double seat

Services

- Daily minibar replenishment
- Housekeeping service
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12



Bed

- Double beds upstairs and 2 twin beds downstairs
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with shower
- Washbasin
- Shaving/make-up mirror
- Hair dryer
- Bathroom Cosmetics

- LED TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system





Lake House | 76 m² | 4 Adults + 1 Child

Ideal for you to enjoy the pool with your family after a walk in the lush nature. Lake House Family rooms offer an unforgettable vacation experience with your family among the unique beauties of nature. These large and spacious rooms, consisting of two separate bedrooms connected to each other, are designed for the comfort of families in every detail. You can feel the tranquility of nature on the balcony overlooking the lake,

These rooms have a master bedroom with a king size bed and a second room with two single beds. Both rooms have modern equipment such as air conditioning, mini bar, satellite TV, vanity mirror, and your comfort has been considered with details such as shower and bathrobe.

While enjoying nature with your family, you can spend a peaceful holiday at the temperature you want thanks to smart air conditioning systems.



Features

- Pool and garden view
- 2 bedrooms
- Bathroom and toilet in each room
- Work desk
- Single seat
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Services

- Daily minibar replenishment
- Housekeeping service
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12

Bed

- Double bed and 2 twin beds
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with shower
- Washbasin
- Shaving/make-up mirror
- Hair dryer
- Bathroom Cosmetics

- LED TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system









Lake House | 100 m² | 4 Adults + 1 Child

With spacious living areas and charming views, these suites offer the ideal setting for a relaxing family vacation.

Lake House Family Suite rooms are designed for an unforgettable vacation experience with your family in the depth of nature. These special suites are located on the first or second floor and each offers guests the opportunity to be in touch with nature with balcony or terrace options.

These suites, which have a large living area, are both comfortable and allow you to have a pleasant family time with two separate bedrooms, one with a king-size bed and two twin beds.

Luxury services make your vacation even more comfortable. While enjoying nature with your family, you will feel calm and comfortable together in these suites equipped with modern facilities.



Features

- Pool view
- 2 bedrooms
- Bathroom and toilet in each room
- Work desk
- Single seat

• Pillow menu

Bed

- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

• Double bed and 2 twin beds

• Baby cot (available on request)

Services

- Daily minibar replenishment
- Housekeeping service
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12

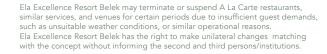
Bathroom

- Bathroom with shower
- Washbasin
- Shaving/make-up mirror
- Hair dryer
- Bathroom Cosmetics

- LED TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system













Lake House | 76 m² | 4 Adults + 1 Child

When you close your eyes and take a deep breath, you will realize that this moment is exactly the vacation experience you have been dreaming of.

Lake House Suite Swim Up offers an inviting stay with its direct pool access dock and balcony. Located on the ground floor, these private suites offer spacious space for families or groups of friends with two bedrooms. After soaking up the sun by the pool, you can enjoy this unique comfort with just a few steps to your room. Combining modern technology and elegance, these suites show Ela's tiny sense of luxury in every detail.

Lake House Suite Swim Up is a refuge where spaciousness and modern touches meet, where elegance turns into comfort. The fine details that make spacious living spaces special redefine the boundaries of comfort.



Features

- Pool and garden view
- Pier terrace
- Sun Lounger
- 2 bedrooms
- Bathroom and toilet in each room
- Work desk
- Single seat
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Services

- Daily minibar replenishment
- Housekeeping service
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Smart air conditioning



Bed

- Double bed and 2 twin beds
- Baby cot (available on request)
- Extra bed (Available on request)
- Pillow menu

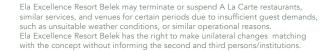
Bathroom

- Shower
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bath and shower products

- LED TV • Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system













Main Building | 100 m² | 4 Adults + 1 Child

With large rooms and large balconies, these suites transform every moment into a pleasant and cozy atmosphere.

Located in the main building, Ela Family Suites offer the perfect accommodation for families with their two-bedroom design and spacious living areas. Each suite offers the opportunity to spend pleasant times outside through its large balconies. The spacious structure of the rooms provides an environment where you can relax comfortably as a family. In these carefully designed rooms, every detail has been considered for you to have a calm and comfortable holiday experience with your children.

You will have a unique experience with your family in these special suites where every detail is prepared for you.



Features

- Sea view
- 2 bedrooms
- Bathroom and toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Single seat
- Suitcase

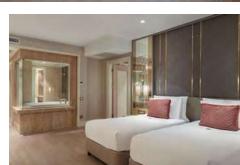
Services

- Daily minibar replenishment
- Housekeeping service
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12

Bed Technology Bathroom

- Double and 2 twin beds
- Baby cot (available on request)
- Pillow menu

- Bathroom with jacuzzi (blind curtains)
- Shower
- Washbasin
- Shaving/make-up mirror
- Hair dryer
- VIP bathroom cosmetics
- LED TV Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system



ROOM FEATURES

	FAMILY CORNER ROOM	FAMILY DUBLEX ROOM FOREST/ SEA VIEW	LAKE HOUSE FAMILY POOL VIEW	LAKE HOUSE FAMILY SUITE	LAKE HOUSE SUITE SWIM UP	FAMILY SUITE SEA VIEW
Sea View		*	*			*
Garden View	*	*		*		
Pool View			*	*	*	
Electronic Key System	*	*	*	*	*	*
Bathrobe and Slippers	*	*	*	*	*	*
Scales	*	*	*	*	*	*
Bathroom Cosmetics	*	*	*	*	*	*
Bathrobe for children 3-12 years old	*	*	*	*	*	*
Shaving / Makeup Mirror	*	*	*	*	*	*
Hair Dryer	*	*	*	*	*	*
Shower Cabin	*	*	*	*	*	*
Jacuzzi or Jet Shower Panel					*	*
Digital Vault	*	*	*	*	*	*
Telephone	*	*	*	*	*	*
LED TV	*	*	*	*	*	*
Capsule Coffee Machine	*	*	*	*	*	*
Smart Room Air Conditioning and Lighting System	*	*	*	*	*	*
Suitcase	*	*	*	*	*	*
Pillow Menu	*	*	*	*	*	*
Minibar / Replenishment 1 time per day	*	*	*	*	*	*





Main Building | 105 m² | 2 Adults + 2 Children or 3 Adults + 1 Child

The jacuzzi bathroom and elegant living room have been carefully considered to provide you with moments of comfort and pleasure.

The IO5 m2 Deluxe Suites offer guests a comfortable and luxurious accommodation experience with its spacious structure consisting of a living room and a bedroom. Ideal for those who aspire to start the day with a breathtaking view of the Mediterranean Sea, these rooms make your vacation unforgettable with their elegant design and large spaces. These suites, where you can have a pleasant time with the living room and seating group, offer privileges such as a jacuzzi bathroom and a double bed.

Equipped with central air conditioning, satellite TV, mini bar, and other modern amenities, we have put into consideration everything for your comfort. Offering you the opportunity to have a pleasant time with your loved ones in the living room while relaxing in the jacuzzi, these suites allow you to accumulate unforgettable memories. In these rooms, which meet the unique atmosphere of the Mediterranean Sea, you will start each new day with a refreshing energy.









Main Building | 105 m^2 | 2 Adults + 2 Children or 3 Adults + 1 Child

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- Sea view
- Living room
- Bedroom
- Jacuzzi
- Double bathroom and double toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Suitcase

Services

- VIP assistant service
- Daily minibar replenishment
- Housekeeping service
- Capsule coffee machine
- Scale
- Turn down service
- Bathrobe and slippers
- Bathrobe for children aged 3-12
- Reservation Priority in A la Carte Restaurants
- La Sofa VIP Breakfast
- Departure Elite Lounge Service (Min. stays of 7 nights or more.
 Valid for airports departing from Antalya international. This service is not available on domestic flights.)

Bed

- 1 double bed and 1 single bed
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with jacuzzi
- Shower
- Washbasin
- Shaving/make-up mirror
- Hair dryer
- VIP bathroom cosmetics

- LED TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system



Main Building | 196 m² | Duplex | 2 Adults + 2 Children or 3 Adults

Located in the main building, the Premier RoofTop Suite offers a spacious and luxurious accommodation area of 196 m2. Featuring parquet floors, a large balcony, and a terrace, this exclusive suite offers a comfortable living space with both a living room and a bedroom. The suite attracts attention with its spaciousness and elegance. The private beach suite services that are offered on the beach is one of the many facilities offered to make your vacation even more distinguished.

The first floor welcomes guests with a modern and comfortable sea seats area. Details such as adjustable central air conditioning and a minibar add comfort. Complemented with parquet floors, satellite TV, and telephone, this floor also has a toilet and hair dryer to meet your personal needs. Offering an area where you can relax comfortably, this floor stands out with its modern details. On the second floor, you can pamper yourself with a double bed, a terrace with a jacuzzi, and a large sunbath area. Every detail has been considered for your comfort with its bathroom with its bathrobe and slippers sets, cosmetic mirror, and minibar.

Sunbath on the sun loungers and relaxing in the jacuzzi on the terrace, this suite gives every opportunity to make your vacation unforgettable. The modern living area on the first floor and the spacious bedroom on the second floor offer a different kind of tranquility on both floors. Both the elegance of the interior and the pleasure of relaxing on the terrace await you in this suite.









Main Building | 196 m² | Duplex | 2 Adults + 2 Children or 3 Adults

Features

- Sea and forest views
- Double-storey living room
- Bedroom
- Terrace and jacuzzi
- 1 bathroom and 2 toilets
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group

Services

- VIP assistant service
- Daily minibar replenishment
- Housekeeping service
- Turndown service
- Laundry (Washing and ironing free. Dry cleaning is chargeable.)
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12
- Reservation priority in free A la Carte restaurants
- La Sofa VIP Breakfast

- VIP Airport Transfer (For minimum stays of 5 nights or more, two-way)
- Departure Elite Lounge Service (Min. stays of 7 nights or more.
 Valid for airports departing from Antalya international. This service is not available on domestic flights.)
- Room service
- To be accommodated once in one of our paid A la Carte restaurants during the stay

Bathroom

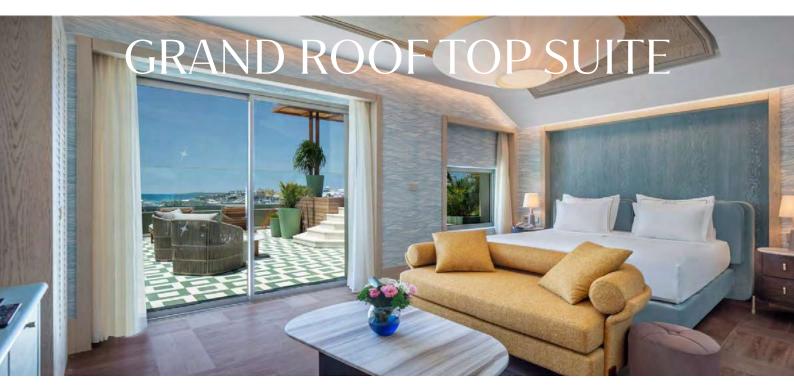
- Bathroom with bathtub and shower
- Shower
- Double Sink
- Shaving/make-up mirror
- Hair dryer
- VIP bathroom cosmetics

Technology

- LFD TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system

Bed

- Upstairs with a double bed
- Baby cot (available on request)
- Pillow menu



Main Building | 235 m² | Duplex | 4 Adults + 1 Child or 5 Adults

The king-size bed and jacuzzi bath provide the perfect place for sitting for relaxation and rejuvenation.

Located in the main building, the Grand RoofTop Suite offers unique accommodation to its guests with its two-story structure and spacious living areas. The living room on the first floor offers elegance and comfort with its parquet floor and modern seating group. You can access the Superior Sea View room through the interconnecting door. Modern equipment such as central air conditioning, mini bar, and coffee pods create a comfortable relaxing environment. There is also a shower, toilet, and personal care products on this floor. The large balcony allows you to enjoy the Mediterranean Sea view all day long.

The bedroom on the second floor provides the perfect relaxation area with a king-size bed and a jacuzzi bathroom. Equipped with parquet floors, central air conditioning, and a minibar, this room gives comfort to the next level. The bedroom has an open terrace, sun terrace, and jacuzzi where you enjoy pleasant moments, as well as sun loungers, so you can spend time outside. Facilities such as satellite TV, digital safe, and telephone are available on both floors.

While watching the sunset on the terrace, you can spend pleasant moments in the jacuzzi and leave all your tiredness behind. These suites, where comfort and elegance meet, offer every detail that will make your vacation unforgettable.









Main Building | 235 m² | Duplex | 4 Adults + 1 Child or 5 Adults

Features

- Sea view
- Double-storey
- Living room
- 2 bedrooms (1 is connected to the Superior Sea View room.)
- Terrace and jacuzzi
- Double bathroom and double toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Suitcase

Services

- VIP assistant service
- Daily minibar replenishment
- Housekeeping service
- Turndown service
- Capsule coffee machine
- Scale
- Laundry (Washing and ironing free. Dry cleaning is chargeable.)
- Bathrobe and slippers
- Bathrobe for children aged 3-12
- Reservation priority in free A la Carte restaurants
- La Sofa VIP Breakfast

- VIP Airport Transfer (For minimum stays of 5 nights or more, two-way)
- Departure Elite Lounge Service (Min. stays of 7 nights or more. Valid for airports departing from Antalya international. This service is not available on domestic flights.)
- Room service
- To be accommodated once in one of our paid A la Carte restaurants during the stay

Bathroom

- Bathroom with bathtub and shower
- Shower
- Washbasin
- Shaving/make-up mirror
- Hair dryer
- VIP bathroom cosmetics

Technology

- LED TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system

Bed

- Upstairs with a double bed and two twin beds
- Baby cot (available on request)
- Pillow menu



Main Building | 235 m² | Duplex | 4 Adults + 1 Child or 5 Adults

 $A \ vacation \ surrounded \ by \ the \ charming \ view \ of \ the \ Mediterrane an \ Sea \ you \ aspire \ to \ in \ this \ suite \ that \ will \ make \ every \ moment \ extraordinary \ .$

Located in the main building, the superior Suite offers a luxurious and comfortable stay with its two-story structure and spacious design. The first floor is designed with a spacious living room with modern amenities such as a seating group, minibar, and capsule coffee machine. This stylish living room with parquet flooring is equipped with comforts such as adjustable central air conditioning and satellite TV. The bedroom is located on the same floor and includes two single beds, a bathroom with a bathtub, and a private balcony. Equipped with bathrobes, slippers, and personal care products, this room offers guests a comfortable relaxation area.

On the second floor, the master bedroom provides a private relaxation area with a double bed and a jacuzzi bathroom. This spacious room is equipped with every comfort such as a mini bar, digital safe, and central air conditioning. You can also relax in the jacuzzi on the large terrace, relax on the sun loungers in the sunbathing area, and enjoy the charming atmosphere of the Mediterranean Sea. Both the elegance of the interior and the spaciousness of the exterior come together in this special suite. Luxury details such as the private beach suite on the beach make your vacation even more special.









Main Building | 235 m^2 | Duplex | 4 Adults + 1 Child or 5 Adults

Features

- Sea view
- Living room
- 2 bedrooms
- Terrace and jacuzzi
- 2 bathrooms and 2 toilets
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Sun Lounger

Services

- VIP assistant service
- Daily minibar replenishment
- Housekeeping service
- Turndown service
- Laundry (Washing and ironing free. Dry cleaning is chargeable.)
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12
- Welcome with flowers and champagne
- Reservation priority in free A la Carte restaurants
- La Sofa VIP Breakfast

- VIP Airport Transfer (For minimum stays of 5 nights or more, two-way)
- Departure Elite Lounge Service (Min. stays of 7 nights or more. Valid for airports departing from Antalya international. This service is not available on domestic flights.)
- Room service
- To be accommodated once in one of our paid A la Carte restaurants during the stay
- Get benefits from Beach Suite services during the stay

Bathroom

- 1 Bathroom with bathtub and shower and 1 bathroom with shower
- Double Sink
- Shaving / Make-up mirror
- Hair dryer
- Special bath and shower products

Technology

- LED TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system

Bed

- Double beds upstairs and 2 twin beds downstairs
- Baby cot (available on request)
- Pillow menu



Main Building | 375 m² | Duplex | 4 Adults + 1 Child or 5 Adults

The King Suite combines elegant design and functionality, offering guests an extraordinary accommodation experience. Located on the first floor, the spacious living room and dining room gain a luxurious touch through the parquet and marble floors. The suite offers guests the opportunity to cook comfortably in their homes with its fully equipped kitchen, luxurious seating sets, and dining area to create a stylish atmosphere. It also offers spacious areas for work or relaxation with a work desk and a large balcony. Modern features such as adjustable central air conditioning and satellite TV bring comfort to the highest level.

The bedrooms on the second floor have been carefully designed for guests to experience comfort and luxury together. The first bedroom, with its high-quality twin beds, spacious sofa set, and bathroom with bathtub, offers both elegance and comfort. With parquet and marble floors, this room offers a quiet retreat with an outside view from the balcony. In this room, privileged services such as a minibar, satellite TV, and bathrobes are also thought to offer a complete holiday experience.

The master bedroom offers the ultimate in luxury. With its walk-in closet, Josephine recliner, and Jacuzzi bath, this room offers guests moments of relaxation and pleasure. The jacuzzi and sunbath area on the terrace allow you to spend time relaxing in the charming atmosphere of the Mediterranean Sea. The private beach suite service on the beach makes your vacation even more special. At night, while watching the stars in the jacuzzi on the terrace, you will feel completely free, away from the noise of the city, with only the sound of soft waves coming from the sea.









Main Building | 375 m² | Duplex | 4 Adults + 1 Child or 5 Adults

Features

- Sea view
- Double-storey
- Hall
- Dining room
- 2 bedrooms
- Terrace and jacuzzi
- 2 bathrooms and 3 toilets
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Sun Lounger
- Refrigerator
- Oven
- Kitchen Stove
- Kitchenette

Technology

- LED TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system

Services

- VIP assistant service
- Daily minibar replenishment
- Housekeeping service
- Turndown service
- Capsule coffee machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12
- Welcome with flowers and champagne
- Reservation priority in free A la Carte restaurants
- La Sofa VIP Breakfast
- Laundry (Washing and ironing free. Dry cleaning is chargeable.)
- To be accommodated once in one of our paid A la Carte restaurants during the stay
- Room service
- VIP Airport Transfer (For minimum stays of 5 nights or more, two-way)
- Departure Elite Lounge Service (Min. stays of 7 nights or more. Valid for airports departing from Antalya international. This service is not available on domestic flights.)
- Benefiting from Beach Suite services during the stay

Bed

- Upstairs with double beds and 2 twin beds
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with bathtub and shower
- Double sink
- Shaving/make-up mirror
- Hair dryer
- Special bath and shower products







Villa District | 297 m² | Garden Area 750 m² | Duplex | 8 Adults + 2 Children

Designed in modern finishes, this villa offers a comfortable holiday with its completely distinguished area. Close to the sea, these villas are ideal for crowded groups with a private butler service throughout the day. These villas, which are extremely suitable for families with children, are also an option you can choose for your private parties such as bachelorette.

Secluded and equipped with stylish details, this duplex villa combines comfort and luxury in $297 \, \text{m}^2$ of living space. The pool in the garden invites you to take a cool dip in the morning with the first light of the day. The jacuzzi on the terrace is also one of the ideal options to relieve you of a tiring day.

Downstairs the villa has a small bedroom, modern living room, and spacious dining area. Together with the upstairs rooms are equipped with French Bed beds, it transfers you to the comfort of a palace. The bathrooms of each bedroom attract attention with its special design cleaning and shower products. The seating group and sun loungers on the terrace are ideal for calm moments and fits for the large garden. If you wish, you can also enjoy a movie at night through the home theater system! Book now for a luxurious accommodation experience where modern touches in the perfection of privacy are designed to comfort your mind!

















Villa District | 297 m² | Garden Area 750 m² | Duplex | 8 Adults + 2 Children

Features

- A total of 4 bedrooms: 1 bedroom downstairs, 3 bedrooms upstairs
- Private garden
- Living room
- Dining room
- Terrace and jacuzzi in the master room
- 4 bathrooms 5 toilets
- Balcony
- Sun Lounger
- Turkish bath
- Sauna

Bed

- 3 double beds and 2 single beds
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with bathtub and shower
- Double Sink
- Shaving/make-up mirror
- Hair dryer
- Special bath and shower products

Kitchen

- Refrigerator
- Oven
- Ice machine
- Kitchen stove
- Microwave
- Wine cabinet
- Turkish coffee machine

Services

- Excellence Maxibar
- Housekeeping service
- Turndown service
- Capsule coffee machine
- Tea machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12
- Children's set
- Personalized welcome service
- Private check-in at the Villa
- Welcome with flowers and champagne
- Private butler service
- Reservation priority in free A la Carte restaurants
- Laundry (Washing and ironing free. Dry cleaning is chargeable.)
- Room service (Villa menu)
- VIP assistant service
- La Sofa VIP Breakfast
- Benefiting from Beach Suite services during the stay
- VIP Airport Transfer (For minimum stays of 5 nights or more, two-way)
- Arrival Elite Service (Min. stays of 7 nights or more. Valid for airports arriving to Antalya international. This service is not available on domestic flights.)
- Departure Elite Lounge Service (Min. stays of 7 nights or more. Valid for airports departing from Antalya international. This service is not available on domestic flights.)
- To be accommodated once in one of our paid A la Carte restaurants during the stay

Technology

- Smart TV
- Phone
- WIFI internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system

Garden

- Heated private pool
- Dining table and garden seating group
- Sun loungers, hammocks and umbrellas
- Free BBQ organization 1 time during the stay in the garden of the villa









Villa District | 794 m² | Garden Area 886 m² | Duplex | 10 Adults + 2 Children

While swimming in your private pool, the charming nature is going to I surround you and you will enjoy every moment. Villa Sultan Palace is close to the sandy beach and offers guests a luxurious accommodation experience in the heart of nature. This magnificent two-story villa is perfect for families or large groups with its spacious living and dining room, fully equipped kitchen, and five bedrooms in total. Downstairs there is a small bedroom and two single beds, while upstairs there are four French beds. In the garden, the 65 m² private heated pool and jacuzzi area are ideal for relaxation and enjoyment at any time of the day.

Villa Sultan Palace offers its guests not only comfort but also special services and makes you feel special immediately you step into your vacation. Details such as private butler service, A'la Carte breakfast at La Sofa, and the private barbecue service once a week will make your holiday even more unforgettable. Inside the villa, there are spacious living areas equipped with privileges such as a Turkish bath, sauna, and fitness center. The garden offers a paradise of peace of mind with its 886 m² width. Equipped with a dining table, sun loungers, hammock, and gazebo, this area offers the opportunity to relax in touch with nature. While spending time on the large terrace facing the sea or by the pool, this luxury villa, where every detail has been carefully thought out, offers its guests a perfect combination of peace and luxury. Lying in a hammock in the large garden and relaxing in the peaceful breezes of the Mediterranean Sea, you will forget how time passes. With the Turkish bath, sauna, and jacuzzi areas offered in your villa, you will turn every moment into an unforgettable experience.



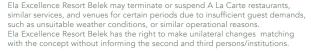
















Villa District | 794 m² | Garden Area 886 m² | Duplex | 10 Adults + 2 Children

Features

- Total 5 bedrooms:
- 4 bedrooms upstairs, 1 bedroom downstairs
- Private garden
- Living roomity
- Dining room
- 6 bathrooms and 6 toilets
- Fitness
- Sun Lounger
- Turkish bath
- Fitness
- Sauna

Bed

- 4 double beds and 2 twin beds
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with bathtub (available in 2 rooms)
- Washbasin
- Shaving/make-up mirror
- Hair dryer
- Private bathroom and shower products

Garden

- Heated private pool
- Dining table and garden seating group
- Sun loungers, hammocks and umbrellas

Services

- Excellence Maxibar
- Housekeeping service
- Turndown service
- Capsule coffee machine
- Tea machine
- Scale
- Bathrobe and slippers
- Bathrobe for children aged 3-12
- Children's set
- Personalized welcome service
- Private check-in at the Villa
- Welcome with flowers and champagne
- Private butler service
- Reservation priority in free A la Carte restaurants
- Laundry (Washing and ironing free. Dry cleaning is chargeable.)
- Room service (Villa menu)
- VIP assistant service
- La Sofa VIP Breakfast
- Benefiting from Beach Suite services during the stay
- VIP Airport Transfer (For minimum stays of 5 nights or more, two-way)
- Arrival Elite Service (Min. stays of 7 nights or more. Valid for airports arriving to Antalya international. This service is not available on domestic flights.)
- Departure Elite Lounge Service (Min. stays of 7 nights or more. Valid for airports departing from Antalya international. This service is not available on domestic flights.)
- To be accommodated once in one of our paid A la Carte restaurants during the stay
- Free BBQ organization 1 time during the stay in the garden of the villa

Kitchen

- Fully equipped kitchen
- Refrigerator
- Dishwasher
- Oven
- Ice machine
- Kitchen stove
- Microwave
- Wine cabinet
- Turkish coffee machine
- Special tea and coffee maker

Technology

- Smart TV
 - V Digital vault
- Phone
- Electronic key
- WIFI internet
- Home cinema system







ROOM FEATURES

VIP CONCEPT	DELUXE SUITE SEA VIEW	PREMIER ROOF TOP SUITE	GRAND ROOF TOP SUIT	PRESIDENTIAL SUITE	KING	VILLA ELA PALACE	VILLA SULTAN PALACE
VIP Airport Transfer (Two-way for stays of min. 5 nights or more)		×	*	*	*	*	*
Arrival Elite Service (Min. stays of 7 nights or more. Valid for airports arriving to Antalya international. This service is not available on domestic flights.)						*	*
Departure Elite Lounge Service (Min. stays of 7 nights or more. Valid for airports departing from Antalya international. This service is not available on domestic flights.)	*	*	*	*	*	*	*
Check in Welcome with Flowers and Champagne				*	*	*	*
Private Butler Service						*	*
VIP Assistant	*	×	*	×	*	*	*
Beach Suite Usage				*	*	*	*
Reservation Priority in Free A la Carte Restaurants	*	*	*	*	*	*	*
Room Service		*	*	*	*	*	*
Excellence Maxibar						*	*
Turn Down	*	×	*	*	*	*	*
Laundry (Washing and ironing free. Dry cleaning is chargeable.)		×	×	×	*	×	*
Use once in Paid A la Carte Restaurants		*	*	*	*	*	*
La Sofa VIP Breakfast	*	×	*	×	*	*	×
Minibar	*	×	*	*	*		
Bathrobe & Slippers	*	*	*	*	*	*	*
Scale	*	×	*	*	*	*	*
VIP Bathroom Cosmetics	*	*	*	*	*	*	*
Bathrobe for children aged 3-12	*	×	*	*	*	*	*
Shaving / Makeup Mirror	*	*	*	*	*	*	*
Hair Dryer	*	×	*	*	*	*	*
Shower	*	*	*	*	*	*	*
Jacuzzi or Jet Shower Panel	*	×	*	*	*	*	*
Digital Vault	*	*	*	*	*	*	*
LED TV	*	*	*	*	*		
Smart TV						*	*
Telephone	*	*	*	*	*	*	*
Capsule Coffee Machine	*	*	*	*	*	*	*
Smart Air Conditioning and Lighting System	*	*	*	*	*	*	*
Suitcase	*	*	*	*	*	*	*
Pillow Menu	*	*	*	*	*	*	*
Electronic Key System	*	*	*	*	*	*	*



ELA VIP SERVICES TERMS AND CONDITIONS





Departure Elite Lounge Service

- Elite Lounge Service is valid for guests staying at least 7 nights or more in room types (Deluxe Suite, Excellency Suite, Premiere Suite, Presidential Suite, Prestige Suite, Villa Ela Palace and Villa Sultan Palace).
- Elite Lounge Service is for international flights departing from Antalya Airport. This service is not provided for domestic flights.
- All check-in formalities are completed by TAV staff.
- All guests are required to make reservations at the Guest Assist desk at least 24 hours prior to flight departure. Service details for arrival time from Terminal 1 or 2.
- Hotel check-out date must be on the same dates as the flight departure date.

Service details:

- Meeting Ela Excellence passengers at the CIP meeting point in Terminal 1 or 2.
- Entrance to the terminal through a private gate.
- Completion of all check-in and security formalities using Fast Track Lanes accompanied by CIP staff.
- Waiting for the flight in the CIP Lounge, which offers a variety of refreshments, snacks and free Wi-Fi.
- This service may not be available due to the security procedures of some airlines. The hotel is not responsible for the non-availability of the service.

Arrival Elite Service

- Elite Lounge Service is valid for guests staying at least 7 nights or more in room types (Villa Ela Palace and Villa Sultan Palace).
- · Elite Lounge Service at Antalya Airport is for international flights. This service is not provided for domestic flights.
- All welcome formalities are completed by TAV staff.
- The hotel arrival date must be on the same dates as the flight arrival date.

Service details:

- Meeting at the 'Meeting Point' in the arrivals section of the terminal building before the passport control point.
- Redirection to privileged passport booths.
- Greeted by the CIP officer with a name sign and escorted to the baggage belt.
- Escorted by Porter to the welcome counters.
- This service may not be available due to the security procedures of some airlines. The hotel is not responsible for the non-availability of the service.









GASTRONOMY

FeelWell All-Inclusive Food & Beverage Concept

	SERVICES INCLUDED IN THE CONCEPT	Breakfast, lunch and dinner in the main restaurant (open buffet)	the main a la carte restaurants Irant (Reservations are required		9 bars		Patisserie		Children's Restaurant	
		Carte D'or Gelato ice cream	24 hours Food & Beverage Service	Special foods for guests who are on a diet and have allergies (within the scope of informing Ela assistants) International in all beverages original A+ brands in standards		aro	Cold season fruits around the pool, ice cream stand, snack presentations			
		Galata Beach Club (12 years and older)	Food and beverage service at La Sofa Snack restaurant throughout the day (12.00 – 16.00)	Daily minibar replenishment in the room Local and foreign alcoholic / non-alcoholic beverages		Preparation of special meals for guests with special demands for their children				
		Detox drinks, freshly squeezed fruit juices and herbal teas at Hayat Restaurant and Elazen Bar	Capsule coffee machine and hot beverage set up in the rooms							
	EXTRA SERVICES	Galata Tavern, Akari Teppanyaki, LA Perla a la carte restaurants apply a cover fee per person for evening reservations (reservation is required)	La Sofa a la carte special breakfast service is subject to a kuver fee per person. (Reservations are available)	24-hour room service			VSOP and premiu cognad	m	Special menu orders for special celebrations and organizations	
		Winery	Beach Suite Usage	Airport VIP Transfer						

HAYAT RESTAURANT

At Hayat Restaurant, you will find the best options of Turkish and international cuisine at breakfast, lunch, and dinner buffets. The warm and welcome service akes you feel an experience beyond the open buffet service you are used to.



LA SOFA

La Sofa Gurme stands out with its menu, which includes various breakfast delicacies and special selections for the day. The sea view accompanied by the breeze lets you enjoy a pleasant lunch with your loved ones.

GALATA Beach Club (over 12 years old)

You can experience the energetic rhythm of summer at Galata Beach Club with live DJ performances throughout the day. You can enjoy your vacation with the rich menu accompanying the beach pleasure and the wonderful cocktails created by our mixologists



LA ROUGE PATISSERIE

La Rogue offers its delicately delicious products, from enormous croissants to delicious eclairs and cakes, at two different locations, one in the main building and the other in the Square.

MANAV

You can refresh yourself with fresh fruits and vegetables at the Manav in Meydan.





A LA CARTE RESTAURANTS

ELA ANATOLIAN

As soon as you enter the Ela Anatolian door, the richness of the gold color is balanced with the simple elegance of beige tones. This elegant simplicity invites you to a peaceful dining experience at tables overlooking a lush landscape. The dishes served are a feast of flavors that satisfy all tastes.



Far Eastern Cuisine

At Akari, the Teppanyaki performances by skilled chefs transport you to the enchanting atmosphere of the Far East.Indulge in exotic delicacies such as sushi and sashimi in a delightful setting.



Galata Tavern's rich menu consisting of traditional appetizers and fresh seafood will satisfy all tastes.
Galata Tavern, which has a beautiful atmosphere, if you aspire for fun-filled nights by the sea.

LA SANTE Mediterranean Cuisine

Cold, hot flavors, vegetables, and fruits come together with a wonderful touch with olive oil flavors suitable for the new trendy diet.











A LA CARTE RESTAURANTS

LA PERLA Italian Cuisine

Offering the most exquisite flavors of authentic Italian cuisine, La Perla offers a pleasant gastronomic experience with the dishes prepared by our chefs with fresh and high-quality ingredients. Enjoy traditional Italian dishes in our stylish and cozy atmosphere, accompanied by attentive service.



LA SALSA Mexican Cuisine

Are you ready for a culinary tour of Mexico? In the photos to be taken at La Salsa, people will think that you have been to Mexico.



LA SOFA Turkish Cuisine

You are invited to go on a delicious journey with its rich menu of Turkish cuisine with special flavors from the grill at La Sofa Lounge & Grill, which is a candidate to be one of your favorite dining places.

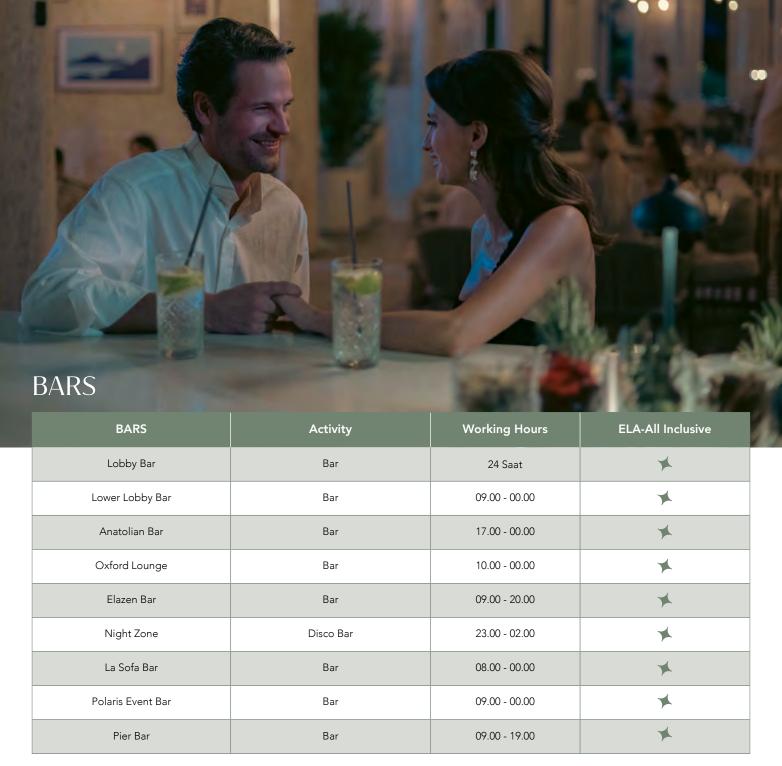




Practices Regarding A la Carte Restaurant benefits:

- Galata Tavern, Akari Teppantaki, and La Perla restaurants have a cover charge per person. Children 0-6 years old are free of charge, and children 7-11.99 years old are charged at 50% discount on the per person reservation, per person cover charge.
- La Sofa a la carte restaurant is free of charge and without reservation, La Sante, and La Salsa a la carte restaurants are free of charge, and reservation is required.
- The reservation system for all a la carte restaurants is managed by Ela Assistant teams and guests make their reservations through this channel.
- Ela Anatolian a la carte restaurant is open 24/7 free of charge and is not subject to reservation.
- There is a vegan buffet in our main restaurant (Hayat Restaurant). We also offer vegan food alternatives on the menus of all our a la carte restaurants.
- Birthday, wedding anniversaries, and honeymoon couples are hosted at La Sofa, La Sante, and La Salsa a la carte restaurants for 1 night free of charge at a table with a special setup. (For adults only)





Drinks are served at the table in all our bars except Pier Bar and Elazen Bar.

MINI BAR

Water 400 ml	Water 1 liter	Soda 200 ml	Juice orange 200 ml	Juice cherry 200 ml	Ice Tea Lemon 330 ml
Ice Tea peach 330 ml	Beer 33 cl	Coke 250 ml	Cola Zero 250 ml	Fanta 250 ml	Sprite 250 ml
Snack Biscuits 45 gr	Chocolate Wafers	Raw mixed nuts 45 gr	Chips 20 gr		



MINIBAR IS FILLED ONCE A DAY. EXTRA REQUESTS ARE ET BY ROOM SERVICE.





LOBBY BAR

The Lobby Bar has been specially designed for our guests to enjoy the day inside the hotel. While enjoying the view on the terrace, you will relax with the soothing piano accompaniment and create unforgettable memories shared with your loved ones.

OXFORD LOUNGE

The Oxford Lounge offers a colorful atmosphere with game stations such as billiards. The Oxford Lounge offers a comfortable environment for our guests arriving early and departing late, with private showers and comfortable armchairs for relaxation.



ELAZEN BAR

Elazen Bar, located in Elazen Spa & Rituals Lounge, is a unique relaxation area for our guests who enjoy freshly squeezed fruit and vegetable juices and herbal teas after their massages and treatments at the spa center.

NIGHT ZONE

Our nightclub, Night Zone, increases the rhythm of the night by combining music and dance with DJ performances that bring the heat of the southern beaches to your nights.





PIER BAR

Stretching along the pier right on the sea, Pier Bar is a special place designed for you to witness the deep blue of the sea up close. The elegant details of the bar reveal the perfect combination of rustic wood structure and modern design. In the evening, as the golden tones of the sun hit the wood of the bar, you can enjoy this overwater paradise.

POLARIS EVENT BAR

Polaris Event Bar, located next to our main pool, offers cold drinks all day, cocktails, and hot drinks for your enjoyment by the pool. We recommend you try our unique cocktails and relax in the lounge area designed for comfort.



LA SOFA BAR

Enjoy your holiday in the colors of nature and relax at La Sofa Bar with refreshing cocktails prepared by our mixologists! The afternoon sunset live jazz sessions are not to be missed at La Sofa Bar.

ANATOLIAN BAR

Ela Anatolian Bar invites you to discover the most special examples of world spirits and our rich wine collection. This unique venue, where you can enjoy quality drinks in an elegant setting, is the ideal meeting point to make unforgettable memories.





- Local and imported quality alcoholic and non-alcoholic beverages
- Selection of quality wines in all restaurants and bars
- Tea, coffee, and other hot/cold beverages at La Rogue Patisserie
- Seasonal freshly squeezed fruit juice service in various units
- Drinks for sunbeds at the pool and beach

Whiskey	Talisker 10 YO Glenmorangie 10 YO The Singleton Single Malt 12 YO Aberlour 12 YO Glenlivet Founder's Reserve Glenfiddich 12 YO	Jack Daniel's Single Barrel Jack Daniel's No 7 Jack Daniel's Gentleman Jack Jack Daniel's Honey Jack Daniel's Fire Jack Daniel's Apple	Chivas Regal 12 YO Chivas Regal 15 YO Chivas Regal 18 YO	Johnnie Walker Red Label Johnnie Walker Black Label Johnnie Walker Gold Label Reserve Johnnie Walker Double Black	Jameson Black Barrel Jameson Dubliner Irish	J/B Ballantines Dimple Golden Selection Woodford Reserve Cutty Sark Jim Beam Bourbon
Vodka	Absolut Blue Absolut Citron Absolut Vanilia Absolut Mandrin Absolut Raspberri Absolut Pears Absolut Elyx	Stolichnaya Elit Tito's Beluga Noble Belvedere Grey Goose	Smirnoff Red No 21 Smirnoff North Smirnoff Green Apple	Russian Standart Platinum Russian Standart Finlandia Platinium Finlandia	Luksusowa Nemiroff Gilbey's Stoli	
Gin	Tanqueray No Ten Tanqueray Dry Gardener	Hendrick's Gin Mare Mediterranean Bombay Sapphire	Gordon's Gordon's Pink	Beefeater Beefeater Pink	Gilbey's Fords Greenall's	
Rum	Havana Club Anejo 3 Anos Havana Club Anejo 7 Anos	Captain Morgan White Captain Morgan Black	Bacardi	Cachaça Janerio		
Tequila	Olmeca Altos Plata Olmeca Gold Olmeca Silver	Don Julio Blanco	Sierra Gold Sierra Silver	El Jimador Silver		
Coniac & Brandy	Hennessy VS Martell VS	Remy Martin VSOP	ST-Remy Brandy VSOP Napoleon Brandy	Metaxa 5 Metaxa 7		
Aperitif & Vermouth	Martini Bianco Martini Extra Dry Martini Rosso Martini Fiero	Extra Dry Garrone Rosso ni Rosso Garrone Extra Dry		Aperol	Fernet Branca	Campari
Beer	Corona Miller	Heineken Budweiser	Becks Tuborg Gold	Carlsberg Carlsberg Fıçı	Guinness Dark Budweiser Dark	Krombacher (Alkolsüz Bira)
Liqueur	Malibu Archers Safari Skinos Mastiha Cardinal Melon	Tia Maria Kahlua Baileys	Disaronno Amaretto Luxardo Maraschino	Southern Comfort Drambuie Cointreau Luxardo Triplum Triple Sec	Passoa Chambord Keglevich Peach Keglevich Melon Keglevich Strawberry	Jagermeister Luxardo Limoncello Luxardo Sambuca
Rakı	Yeni Rakı Yeni Rakı Yeni Seri Yeni Rakı Ala Yeni Rakı Ustaların Karışımı	Tekirdağ Altın Seri Beylerbeyi Tera Gold Efe Gold Beylerbeyi Göbek	Tekirdağ Yaş Üzüm Efe Yaş Üzüm	Mercan Rakı Altınbaş Kulüp Rakı	Sake Gekkeikan Ouzo Plomari	



ELAZEN HOLISTIC HEALTH AND WELLNESS CENTER

Discover Elazen Spa & Wellness, a 4,500 m² haven of tranquility and rejuvenation. Pamper yourself with 50 different massages and treatments using 100% organic and natural skin care products.

Our dedicated staff and excellent service will leave you feeling more revitalized than ever, rejuvenating your body and mind.





- You will renew your body and soul during your holiday with the massages and treatments offered at Elazen Spa & Wellness Center, which serves an area of 4,500 m² with its special architecture.
- Elazen Spa & Wellness serves between 09.00 20.00 with its international staff.
- Organic and natural products are used in the care and treatments offered at Elazen Spa & Wellness.
- Elazen Spa & Wellness: 14 Massage Rooms 1 Skin Care Room
 1 Body Care Room 1 Grand Suite 4 Garden Suites
 1 Dome Hammam 1 Elazen Hammam Recreation Areas
 Indoor and Outdoor Swimming Pool Indoor Children's
 Swimming Pool Fitness Center
- New paid SPA recreation section:
 2 Personalized Pouch Rooms 2 Separate Pouch Rooms
 1 Sauna 1 Steam Room
- 2 Showers WC







ELAZEN SPA & WELLNESS

SERVICES INCLUDED	Fitness Center	Fin and Bio Sauna	Relaxation Area	Steam Bath	Snow Fountain
IN THE CONCEPT	Heated pool (Indoor and Outdoor) Turkish Bath Elazen Bar				
	Massages and VIP Hammam Services	Skin and Body Care	Hammam Care and Massage Services with villas	European and Asian Massages	Beauty Treatments
EXTRA SERVICES	VIP Section (Steam Room, 3 baths, sauna, shower and toilet.)	Organic Facial Cares: Pressotherapy, Ozone Sauna, Seaweed Treatments	VIP SPA, Garden Suites	Wellness: Natural Anti-Age Cares, Pro Collagen, Facials, Healing Body Cares	Organic Body Cares
	Spa Rituals	Spiritual authentic body cares: lomi lomi nui, hot stone therapy, elazen ritual	Care with professional cosmetic devices	Hairdresser Services, Manicure, Pedicure	Ayurvedic rituals: Abhyanga, Shiroabhyanga, Shirodhara, Indian Head Massage



Skin and body care, which has a history of 50 years and stands out with its special cosmetic products with "Respect and Love for Nature" in its principle and basis, is one of the SPA rituals you will prefer the most. To achieve an intense, instant, and permanent beauty, protocols and innovative formulas specific to each skin type are offered, which support the restoration of the natural rhythm of the skin, strengthen the skin barrier, rebuild its overall health, fight aging with valuable active ingredients, and give the skin a dense, fresh, youthful and tight appearance with the effect of recovering facial features.

Elazen SPA prefers environmentally friendly products in all cosmetics; It offers cosmetics produced with innovative and high-tech methods, based on cosmetic recipes that do not leave carbon traces, protect traditional harvesting and production processes, are manufactured with environmental sensitivity, and contain rich natural active ingredients obtained from medicinal natural stones, medicinal and aromatic plants.

TRADITIONAL TURKISH BATH

The Turkish Hammam culture, which has existed since ancient. It aims to refresh the body and soul, revitalize the body, and experience the feeling of renewal. Healing water purification treatments, which are fed with the traditional Turkish bath culture that relieves your physical and mental fatigue and calms yourself, are one of the most favourite rituals. In the application, which takes place in the relaxing environment of the authentic hammam, our hammam ritual ends with the Water Salutation Ceremony on your skin prepared for purification with the gentle heat of steam and stone, followed by applying of a purifying scrub and the touch of silky foam.

MASAJLAR

Extracts of medicinal plants, holistic natural aromas, and oil mixtures combine with healing massages and rituals to offer a unique harmonical experience. Various massage techniques blended with the ancient wisdom of the East and the West will bring you physical and spiritual peace, you will feel that your tiredness will disappear and enjoy a unique experience. In our carefully prepared massage collection, a rich range of massages is offered to your experience,

from Classical Swedish Massage developed by the Swedish Doctor Per Henrik Ling in 1812 to relaxing Mediterranean Aromatherapy, from authentic Far Eastern and holistic Indian Ayurvedic rituals to healing Remedial therapies. Through the touches applied to the whole body, your nervous system is stimulated, blood and lymph circulation is regulated, and you will be mentally relaxed, and free from toxins.

AYURVEDIC HOLISTIC RITUALS

Ayurveda, which means "Science of Life" in Sanskrit, is a 5000-year-old natural healing system that has its origins in the Vedic culture of India and is a set of wisdom that helps human beings to stay balanced and fit in all aspects while realizing the upper limit of their human potential. It considers human beings as a whole with nature and their way of life and establishes its healing system. One of the most important cornerstones of the treatment system is Ayurvedic massage. Ayurvedic healing rituals consider the body and mind as a whole. In this massage application, the necessary life energy is transferred to the body systems for the body to repair, refresh, and renew itself, and the mind to calm and calm down. It clears all the negative energy accumulated in the body, relieves tension in the muscles, strengthens the body, prevents premature aging, and hinders wrinkles.

HAIRDRESSING SALON CARE

Our salon offers exclusive brands along with the barber services, hair design, hair coloring, keratin treatments, hand and foot care, nail design, and trendy braiding and hairstyles for young people and children.

IDEAL BODY CARE

Through the use of an ozone sauna, pressotherapy devices, algae treatments, and various massage techniques, we provide effective results in body shaping by reducing localized fat and cellulite.

WELLNESS RELAXATION & JACUZZI POOL AREA

It is our quiet relaxation area reserved for our guests after spa care.







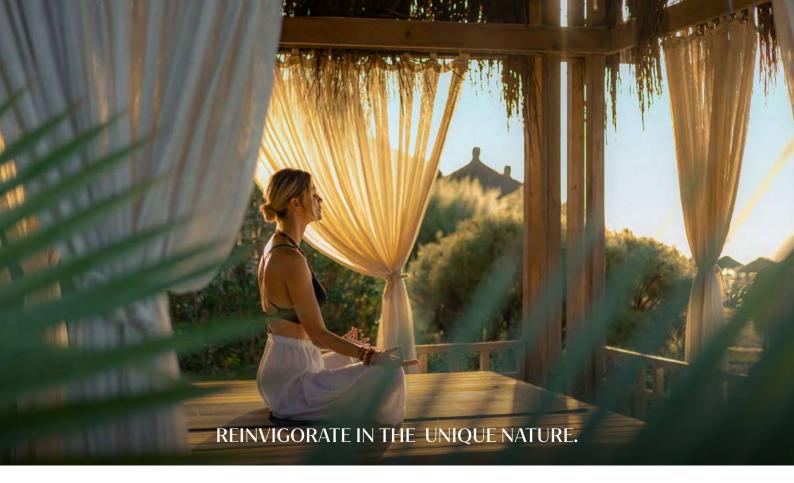
ENTERTAINMENT ACTIVITY

FeelWell All-Inclusive Concept

With a wide variety of options from world-famous shows to live DJ performances, the Ela Excellence Entertainment Team is always with you. Regardless of your sense of entertainment, we offer different day and night activities 7 days a week so that you can have fun during your holiday.

	Live Music Performances	Evening Entertainment Programs	Cinema	Adult Day Activities (+16)	Night Zone Night Club
SERVICES INCLUDED	Billiards (+16)	Billiards (+16) Tennis Use of Tennis Courts and Rackets		Beach Volleyball	Water Ball
IN THE CONCEPT	Table Tennis	Zumba	Football	Basketball	Bike
	Boccia	Giant Jenga	Shuffle Board	Dart	
		I		I	
	Lighting of Tennis Courts	Private Tennis Lessons and Racket Rentals	Private Training with an Instructor	Private Swimming Lessons	Paddle Tennis Court Use and Lighting
EXTRA	Jet Ski	Airstream	Speed Boat Tour	Water Skiing	Jet Car
SERVICES	Parasailing	Motorized Water Sports	Surf & Catamaran Lessons	Parasailing Tandem	Wakeboard
	Sailing				





FIT GARDEN

For a truly enjoyable and healthy holiday, we meet with our sports-loving guests with activity options prepared and implemented under the supervision of experts.

SERVICES INCLUDED IN THE CONCEPT	Yoga	Aerial Yoga	Aerobic	Step Aerobic	Pilates
	SPA Indoor Fitness, Garden Fitness	Aqua Bike	Spinning	Body Workout	CrossFit
	Tabata	Zumba	Water Gymnastics (Cardio, Dance, Aquafit)	Aqua Jumping	Bike Tour
	Kangoo Jumps				

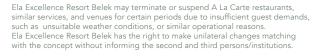
EXTRA SERVICES

Special Training-Fitness Program with Instructor

Private Swimming Lessons Private Tennis Lessons and Professional Racket Rentals













Pools	Heating	Outdoor	Interior	Freshwater	Depth (cm)	m²
Main Pool (Activity)		*		*	140	2226
Lake House Pools (2)		*		*	140	267 - 1446
Semi-Olympic Pool	*	*		*	140	865
Indoor Pool (SPA)	*		*	*	140	216
Aqua Park Pool		*		*	120	144
Children's Aqua Park Pool	*	*		*	40	177
Indoor Children's Pool (SPA)	*		*	*	30	17
Lake House Children's Pool (1)		*		*	40	28
Lake House Children's Pool (2)		*		*	40	28

^{*} Heated pools are heated at certain times of the year depending on weather conditions.





- Beach Suite, service hours 09.00 18.00
- Beach Suite, Sultan Palace, Ela Palace villas, and King Suite are subject to a fee and require a reservation, except for Presidential Suite guests.
- Beach Suite pick-up service; Fruit platter, minibar, tnuts, and sparkling wine are provided.
- Easy and fast service via call button.

- Ordering service from La Sofa & Galata Beach Club QR menu (12.00 – 16.00).
- Alcoholic, Non-Alcoholic and Hot Beverage Service (09.00 – 18.00)
- Ice cream service throughout the day
- Beach Suite privileges are up to a maximum of 4 people. Crowd use of 4 people is chargeable.

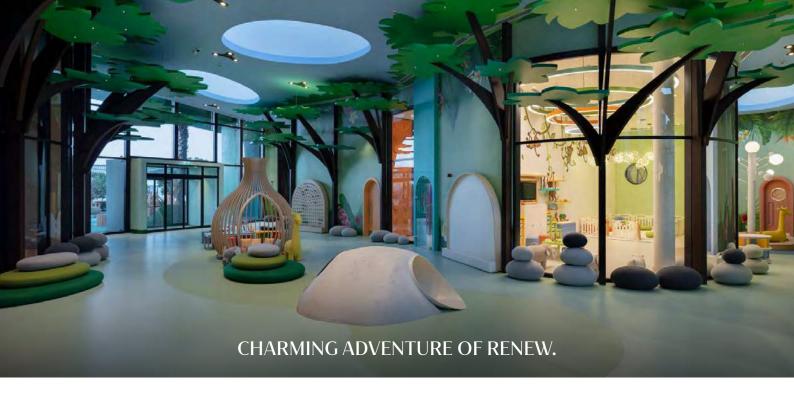




* Heated pools are heated at certain times of the year depending on weather conditions. Ela Excellence Resort Belek; It reserves the right to make changes to the concept without transferring any information to the second and third parties/institutions due to insufficient guest demand, unsuitable weather conditions, or similar operational reasons.







EVERLAND KIDS WORLD

A world full of discovery for happy children.

An energetic world where they can experience education and entertainment together with many activities, sports activities, and workshops designed for children of all age groups, integrated with nature and the digital world, under the leadership and supervision of trained personnel.

Fun activities (agent school, fire brigade, police office, etc.), workshops, indoor playgrounds, outdoor playgrounds, sandboxes, Montessori activities (pizza - chocolate - cookie productions, various games, activities that they can use in their daily lives), interactive digital game, interactive Lego games, Playstation, 3 cinema rooms designed for different languages, parties.



Everland Kids World Service Hours

10.00 - 23.00 (1 April - 31 October)

- Welcome at the hotel lobby and reception at Everland Kids World
- High-security system and registration procedures
- Digital recording system and wristband tracking system
- Cinema room (for 3 different languages)
- In rooms for children 0-4 years old; potty, baby bathtub
- For children aged 3-12, there are bathrobes and terry slippers in the rooms.

Everland Kids World Baby & Child Care Service

- Baby and child care for all children between 12 months and 11 years (There is an additional fee. The charge will be credited to the room account.)
- 1-day reservation is required.

Private Birthday Party is available at an additional cost.

*Depending on the number of children and weather conditions, Everland Kids World reserves the right to change the opening hours.

Everland Kids World Age Concept

0-48 months Baby Room (under family supervision)

4-7 years old Mini Group

8-11 Age Midi Group

12-15 Age Youth Club



EVERLAND KIDS WORLD

Baby Club

Everland Kids World (0-48 months)

The Baby Playroom in Everland Kids World is designed for you to have a pleasant time with your babies and children. It is ensured that they can play with toys carefully selected for their age and socialize with other peers in a safe and hygienic environment. There is a suitable area in the area for your baby to crawl and develop his leg muscles. We have an expert friend to help you in the field. Our baby care room has a nursing chair and a changing table.

You can get your baby bottle warmers, bottle and pacifier sterilizers, baby monitors, baby care covers, diapers and swim diapers, organic baby food, and canned milk.





Mini Club

Everland Kids World (4-7 years)

Your children have the chance to spend their holidays in an atmosphere where they learn by having fun with activities, sports activities, group games that support their development, science experiments, handicraft studies, and Montessori activities under the leadership of Mini Club employees, each of whom is an expert in their field.

Midi Club

Everland Kids World (8-11 years)

For your active and energetic children, many sports activities that play a role in their physical and mental development, Olympic games, Survivor, scientific experiments, art studies, recycling projects, digital games, robotic Lego activities, and activities where they can be intertwined with nature are carried out in the company of experienced and entertaining Mini Club employees.





Youth Club

Everland (12-15 years)

In the playgrounds we organize for your young children; Many activities such as football, darts, basketball, art activities, night cinema hour, karaoke, DJ lesson, cocktail making workshop, pizza making, and board games that require strategy are carried out under the leadership of the Youth Club employees. In addition, tennis lessons can be taken for a fee.

VR games, Playstation5, X Box, foosball, darts, air hockey, simulator motor racing, electronic basketball hoops, and table tennis are also available in the Youth Club.



PROFESSIONAL ACADEMY



There is a fire brigade, a doctor's examination room, an agent school, a crime scene investigation office, and an archaeological excavation site in Everland Children's World. Thus, children live their future profession by experiencing and having fun.

Everland Kids World Restaurant

Kids A la Carte Restaurant

Specially designed children's tables and chairs prepared for the children are prepared in a large and spacious dining area. It offers children a wonderful meal experience with its children's buffet, dessert buffet, fruit and salad varieties, soft drinks, water, and snack times, consisting of children's favorite menus prepared for children.

Restaurant Opening Hours: 12.00 – 13.30 / 15.00 – 16.00 / 18.30 – 19.30

*Ela Excellence Resort Belek Restaurant reserves the right to close depending on the number of children.







CONGRESS & MEETING

Our Meeting & Congress Center, which has a total of 8 meeting rooms, transforms your organization into a "summit" that will be remembered for years with its different architectural structure, column-free large hall, unique foyer, and most importantly privileged professional team.

FREE WI-FI Internet Flipchart Coffee Break Portable Stage 36 m²

Coffee Break (18 podiums of 100 cm x 200 cm, height 50 cm)

Meeting & Organization Equipment

SOUND PACK

- 2 x Lectern microphone (Sennheiser)
- 4+1 Delegate microphone unit (RCF)
- 2 x Wireless handheld microphone (Sennheiser)
- 1 piece Lavalier microphone (Sennheiser)
- 1 piece UHF Headset microphone (Sennheiser)
- 1 unit 16 channel mixer (Allen Heat)
- 1pc 2x300w. Amp
- 24 ceiling loudspeakers (in the ballroom)

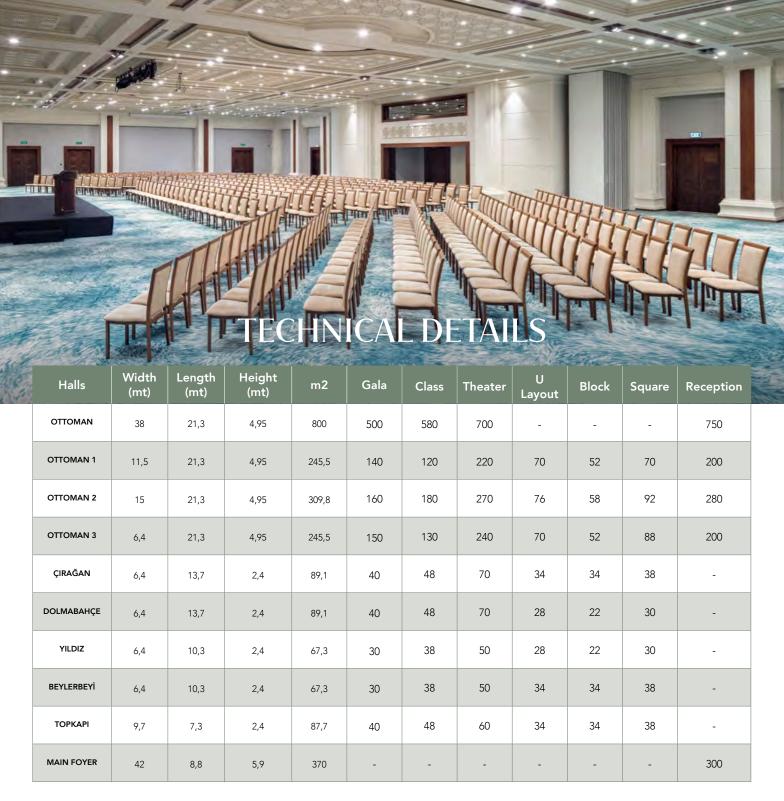
IMAGE

- 3 x Epson 4500 ANSL projectors
- 2 pieces 3m x 4m projection motorized curtains
- 5 x Epson 3500 ANSL projectors
- 5 x 180 motorized curtains
- 1 x 100V 120 W mixer amplifier

Light

- 1pc DMX light table
- 8 pcs PC spotlight stage light
- 4 pieces Profile spotlight
- 1 piece Dimmer

^{*} The use of 4 motorized trusses in Ottoman 1, 2, and 3 halls is subject to a fee.



 $[\]ensuremath{^{\star}}$ Layout columns other than physical features refer to the number of people.









In addition to the perfect holiday experience we offer, we act through the mission of keeping environmental sustainability at its peak level. The certificates of excellence we have been earning as the fruit of our highest efforts reflect our corporate standards and environmental sensitivity. We are proud to bring our guests together with this privileged accommodation experience and to be crowned with these awards for our work.

Sustainable Tourism Certificate

As a result of our conservation of natural and cultural resources and sustainable tourism practices, we have earned a 3-stage sustainability certificate.

Sustainable Green Energy Certificate

Since the electricity used in our business is sourced from green energy, we have received the I REC certificate within the scope of Sustainable Green Energy.

Environmentally Friendly Accommodation Facility Certificate

We were awarded the Environmentally Friendly Accommodation Facility Certificate by the Ministry of Culture and Tourism, particularly for our efforts in areas such as waste management, energy, and water conservation.

Travelife Certificate

Within the scope of sustainability, we ensure continuity in energy saving and environmental topics.

Child-Friendly Tourism Certificate

As a result of our efforts to ensure that our young guests can enjoy their holidays safely and happily, we have received the Child-Friendly Tourism Certificate.

ISO 14001:2015 Environmental Management System

Due to our efforts to minimize environmental impact and promote sustainable tourism, we were awarded this certificate.

ISO 50001:2018 Energy Management System

We were entitled to receive the certificate because we provide and implement all the processes required by the standard for energy savings.

ISO 22000:2018 Food Safety Management System

With this certificate, which covers all food processing procedures from start to finish, we guarantee the safety and reliability of every meal and beverage we offer our guests

ISO 9001:2015 Quality Management System

As a result of our efforts to maintain the highest level of guest satisfaction, we have demonstrated our commitment to quality standards.

ISO 10002:2018 Customer Satisfaction Management System

We were entitled to receive this certificate as a result of the work we have done in the way we set out to provide our guests with an unforgettable holiday experience.

ISO 45001:2018 Occupational Health and Safety Management System

We have been recognized for our commitment to occupational health and safety with the ISO 45001:2018 certificate. As Ela Excellence, we are proud to share our service philosophy, which always aims for the best, with our valued guests. By embracing the principle of sustainability, we will continue to uphold our responsibility toward the environment at the highest level.





IN PURSUIT OF EXCELLENCE



ISO 22000:2018 Food Safety Management System



ISO 9001:2015 Quality Management System



ISO 14001:2015
Environmental Management
System



ISO 45001:2018 Occupational Health and Safety Management System



ISO 10002:2018 Customer Satisfaction Management System



ISO 50001:2018 Energy Management System



Green Star - Eco- Friendly Accommodation Facility Renovation



Sustainable Tourism Certificate



Turquality Program



Safe Tourism Certificate



Sustainable Green Energy Certificate



Child Friendly Tourism Certificate





AWARDS



TUI GLOBAL HOTEL AWARDS
QUALITY HOTEL 2024



JET2HOLIDAYS QUALITY AWARD 2023



TOP 100 HOTELS AWARD 2024



STARWAY CHILD FRIENDLY HOTEL 2023



STARWAY ECO-FRIENDLY HOTEL 2023



BOOKING.COM - TRAVELLER REVIEW AWARDS 2022: 8,9/10



CHRISTIAN TOUR - BEST
ACCOMMODATION AWARD 2022



OTELZ GUEST REVIEW AWARDS 2022: 8.8/10



STARWAY CHILD FRIENDLY HOTEL 2022



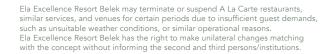
STARWAY OVERALL SATISFACTION 2022



TRIPADVISOR: TRAVELLER'S CHOICE 2021



HOLIDAYCHECK 5.5/6 2021





IMPORTANT INFORMATION

- 1. In all food and service offerings throughout the facility, officially certified first-class quality products and brands are used.
- 2. Guests allergic to any food should inform Ela Assistant employees about their situation upon their entrance to the facility. Otherwise, the hotel management is not responsible for any problems that may occur.
- 3. According to the laws of the Republic of Turkey dated 19.05.2008, smoking is prohibited in indoor places of public use.
- 4. Pets are not allowed in our facility.
- 5. Check-in time is 14:00 at the earliest and departure time is 12.00 at the latest. Even if the room is delivered on time, there may be an extra charge for my facility service usage after 12.00 due to the All-Inclusive Concept.
- 6. Dress codes may apply at some restaurants and bars.
- 7. Motorized watercraft cannot be used within the swimming limits.
- 8. All consumables, amenities, towels, mini bar contents, and cosmetic products served in the rooms are served within the scope of the all-inclusive package for daily use within the facility. It is not appropriate to take these materials out of the facility.
- 9. The hotel management reserves the right to make changes to the services and information contained in this guide indefinitely and unilaterally.
- 10. Hygiene and health measures and other life safety measures are meticulously implemented in terms of our guests and employees in our facility. Continuous controls are provided by the relevant ministry, relevant official institutions, and organizations.
- 11. All our guests and employees are obliged to comply with occupational health and safety measures.
- 12. The decision to be taken by the management when necessary for guests who disturb the peace in the facility, deviate the rules of morality, behave in a way that will risk the safety of other guests and employees, insult, swear, physical violence against the institution, guests and employees, steal, use drugs, risk their health and the environment as a result of excessive alcohol consumption, deliberately damage the hotel property and equipment, and deliberately create a fire risk Even if their stay continues, it is possible for them to be taken out of the facility. In this case, whether or not the remaining accommodation amounts are refunded depends unilaterally on the decision of the hotel management. The hotel reserves its rights against any damages that may arise in such cases against the person or persons who caused the relevant damage.
- 13. Tour operators and agencies accept and undertake that the latest updated versions of these concepts, which they are currently publishing, will be valid as an integral part of the contracts and, in addition to the scope of the signed contracts, upon receipt of the message, and that they will update this information simultaneously in their sales and marketing channels.
- 14. Air conditioning working hours are adjusted seasonally by the automation system according to outdoor weather conditions in order to provide maximum comfort.
- 15. Alcoholic beverages and tobacco products are not sold to guests under 18.



- 16. Alcohol is not served to our guests who have health risks and/or excessive alcohol consumption or other reasons related to alcohol consumption, or who have health and behavioral risks may be temporarily suspended within this scope. This situation cannot be explained as a complaint.
- 17. The hotel management reserves the right to unilaterally make changes in the hours, application methods, contents, weather, and similar reasons of all services and services included in the Fact Sheet.
- 18. The days in which restaurants and bars will be closed can be changed by the hotel management depending on the weather conditions and reservation requests.
- 19. It is not appropriate in terms of hygiene and safety to take food, beverages, and equipment from food and beverage units to outdoor areas.
- 20. Bath amenities (shampoo, shower gel, various materials) are given daily according to the number of people. Additional requests that may occur on the same day are subject to an extra fee.
- 21. An informative letter containing the general rules of the facility is additionally declared to all guests at the entrance in return for signature.
- 22. The mini bar is replenished 1 time per day. Additional requests that may come during the day are subject to a fee.
- 23. Room cleaning is carried out 1 time per day. Additional requests that may come during the day are subject to a fee.
- 24. Regarding the sunbeds that are occupied for a long time without being used, the hotel authorities may take the towels and similar personal belongings on the sunbeds into custody and make the sunbeds empty. In this case, the hotel management cannot be held responsible for the items that will be declared lost.
- 25. It is forbidden to fish and hunt by any method within the limits of swimming.
- 26. Dangerous passenger vehicles such as skates, scooters, skateboards, etc. cannot be used in the facility (lobby/closed areas).
- 27. Drones and similar vehicles cannot be used within the facility.
- 28. All kinds of food and beverage brands used in food and beverage services may not be offered with the declaring brands due to delays in customs, supply, deadline, and supply. At this stage, the facility can offer a product of close quality to service.
- 29. Tour operators and agencies agree that these concepts, which are currently published, will be valid within the scope of signed contracts and that they will update this information simultaneously in their sales and marketing channels.
- 30. Auxiliary equipment and equipment for the use of the facility by disabled guests, and residence, and reservation priority in the food and beverage areas are taken into consideration by the facility management and employees.
- 31. After 18.00 in the evening, external visitors are not accepted to the hotel.
- 32. You can access all our current fact sheets, images, logos and videos of Ela Excellence Resort Belek from the media.elaresort.com link.



